

Your trusted partner for COVID-19 doctor led medical and health advice

Trust in our experience supporting organisations with a range of clinical and non-clinical COVID-19 advisory and medical consultancy services.

Our solutions are tailored, highly reliable and cost-effective including:

- COVID-19 medical advice.
- Organisational preparedness.
- Understanding and interpreting the health advice.
- COVID-19 Emergency Response.
- Managing communication.



Medic Oncall™
By HCA

Having staff back in the workplace creates opportunities for interaction and collaboration but will also create challenges navigating the complexities of the COVID-19 virus and responding to new variants of concern should they occur.

Small businesses, government and large corporations will benefit from partnering with Medic Oncall by Healthcare Australia, and our doctors, to understand the health advice and mitigate the threat of COVID-19. Our doctors can partner with you to contain and prevent the spread of COVID-19 and manage the response and process when an employee contracts COVID-19 or is a primary close contact. Urgency of response is essential in managing the risk, so our team can give you peace of mind.

Our team have been at the forefront of the COVID-19 pandemic response in Australia. We have assisted government and state health departments, hospitals and health care providers on various complex response projects. We have developed and implemented policies and practices, clinical frameworks and safe work practices and have managed and mitigated risks that have been brought on by COVID-19.





Getting advice and support from a doctor is essential

In the coming year your workplace will be faced with health-related challenges. To remain competitive and respond to these challenges, businesses require an expert medical partnership to collaboratively navigate through a range of health management and operational issues. It is crucial to have plans in place to proactively manage and mitigate the COVID-19 risk, and to create an environment that is safe for staff.

Medic Oncall by Healthcare Australia's medical advisory service includes:

- Doctor-led medical support and advice.
- Interpretation and implementation of the health advice as a single source of trusted information.
- Provision of expert advice by experienced doctors who have been at the forefront of the pandemic.
- Tailored advisory and consulting on all issues and complexities relating to COVID-19.
- COVID-19 prevention and response management.
- COVID-19 workplace health and safety.
- A dedicated on-call 24/7 medical professional for your business.

Our Team

Our team of qualified doctors will provide appropriate and timely advice that is easy to understand, contemporary, relevant, and developed specifically to individual workplaces, work sites and offices. As an expert in medical advisory services and COVID-19 response projects our team will work closely with your organisation's representatives to keep your staff, clients, and visitors safe.



Dr Jesse Li

Chief Medical Lead of Hotel Quarantine NSW, Dr Jesse has an excellent knowledge of COVID-19 protocols and clinical frameworks and has been at the forefront of NSW's COVID-19 response as one of the first doctors involved in the successful management of the pandemic across numerous settings. He has a background in Emergency Medicine, is an outstanding communicator and demonstrates strong leadership of diverse teams in organisational and healthcare settings.



Dr Alok Narayan

Occupational health specialist, Injury management specialist, Co-lead of Hotel Quarantine. Dr Alok has outstanding communication skills combined with significant expertise in Covid-19 management and prevention.



Melissa Bennett

General Manager-Doctors and previously the owner and Managing Director of Medic Oncall prior to Medic Oncall being acquired by Healthcare Australia in December 2019.

Melissa has grown and developed the Medic Oncall business from a small local company to a diversified health workforce management organisation. Melissa has outstanding leadership capability and an extensive knowledge of medical management and compliance requirements.

Make sure your organisation is fully prepared

Our team of doctors will partner with your business to confront the uncertainty and navigate successfully through any challenges.

For organisational changes

- Implement guidelines and policies to keep your workplace safe.
- Development and implementation of risk mitigation policies and practices related to COVID-19 and Health.
- Prevention policies and practices.
- COVID-19 response toolkits.
- Resources for your Work Health and Safety department.
- Future planning for the short term and long term, business continuity and contingencies.
- Screening protocols for staff and visitors.

For emergency response

- Emergency response team to your business if a significant outbreak occurs.
- Rapid implementation of COVID-19 response.
- 24/7 availability and advice by a qualified doctor.
- PCR and RAT.
- Return to work and fitness for work programs.

Internal and External Stakeholder Management and Communication

Small businesses, government and large corporations with thousands of staff will benefit from partnering with Medic Oncall by Healthcare Australia. Our team can help your team in understanding medical and COVID-19 information and guide you through Communications with internal and internal stakeholders including:

- State and Federal Health Departments.
- Unions.
- Staff.
- Industry groups.
- Health and Safety Team.
- In-service to executive teams (on-site or over Zoom) on a range of health issues (e.g. RAT).

We've got the experience and knowledge required



Hotel Quarantine

Our doctors ensured over 250,000 Australians were repatriated safely into Healthcare Australia Led Hotels across Sydney, Melbourne and Perth. The lessons learned and processes developed since early 2020 as part of the Hotel Quarantine project are priceless and will prove valuable for your organisation.



Rapid Antigen Testing (RAT)

We are currently deploying full onsite solutions to screen for COVID-19 in the workplace via Rapid Antigen Testing. Our goal has been to prevent COVID-19 from entering the workplace and ensure that our clients' workforce remains safe, and their businesses remain open and operating. Our processes and experience ensure high volumes of our clients' workforce are screened safely, efficiently, and effectively whilst causing minimal disruption to our clients' operations. Our team has delivered thousands of Rapid Antigen Testing for small to large organisations, and our team have successfully managed positive cases.



COVAX

Our doctors assisted the Federal Government with the initial vaccine rollout to Aged Care and Disability and frontline medical staff to ensure Australia's most vulnerable and at risk are protected (Phase 1a).



COVID-19 Testing and Screening

Medic Oncall provided medical staff for pop up sites across major capital cities for doctor-led mass testing sites.



Provision of medical staff for COVID-19 health settings

Frontline medical staff for emergency, ICU, COVID-19 PCR and COVID-19 vaccine clinics across Australia, our team of doctors are experienced across all settings where COVID-19 must be effectively managed to ensure the safety of all stakeholders.



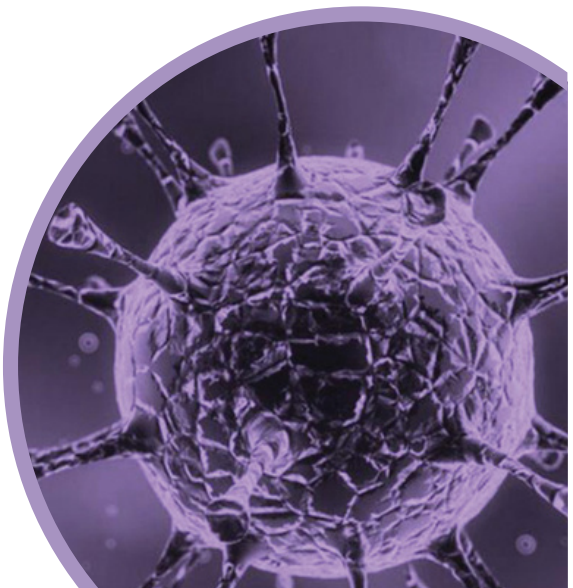
Aircrew and maritime workers

We provide 24/7 telehealth advice for COVID-19 positive crew and health checks on crew during layover.

We can help your team with their questions

There are numerous situations and questions our team of doctors can help you with including:

- How often / when should we test our staff for COVID-19?
- How can lateral flow testing for COVID-19 help our business?
- An employee has tested positive – what do we do now? Who do we need to notify?
- Who should work from home? When can staff return to work after self-isolating?
- Do all staff need to self-isolate if one person develops symptoms or tests positive for COVID-19 by PCR swab?
- Do COVID-19 positive patients self-isolate longer if a family member develops new symptoms?
- Can patients still test positive for COVID-19 (or be contagious) after the recommended self-isolation period?
- How can we shift not only our physical workspaces, but the flow of people in and out to ensure their safety?
- Our qualified team of doctors can answer these questions and more and are available for advice and support 24 hours a day, seven days a week.



Contact us today

Call us on 1300 598 555 to find out more about our COVID-19 consulting and advisory services and why we are your first choice!

Australia

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