

Medic Oncall by Healthcare Australia Collection Notification

Privacy collection notification and consent to electronic transactions

We will need to collect personal information about you. Personal information may range from the sensitive (e.g. relevant medical history or criminal history) to the everyday (e.g. address and phone number). We may collect the opinions of others about your work performance, your work experience and qualifications, aptitude test results and other information in connection with your possible work placements.

We will only collect information that is reasonably necessary for the performance of our functions or activities.

We do not collect or use personal information for the purposes of unlawful discrimination. We do not collect personal information just because we think it could be useful at some future stage if we have no present need for it. We do conduct criminal history checks and only do so in order to obtain relevant criminal history about you that secures your membership with Medic Oncall and to assist in securing jobs you have applied for, are offered or for which you are shortlisted. If you only browse our website, we do not collect information that identifies you personally, though we may collect information related to your visit to our website.

See our <u>Privacy Policy</u> for more information. Our <u>Privacy Policy</u> sets out further information which it may be helpful for you to know.

Who will be collecting your personal and sensitive information

Your personal information will be collected by Healthcare Australia Pty Ltd trading as Medic Oncall by Healthcare Australia for its own use in connection with your work placements.

Your personal information will be held by us. Some of your personal information may be held on portable devices such as mobile phones, laptop computers or in diaries operated and held by our staff

How to contact us

If you wish to contact us about your personal information, contact us (Contact Us) during normal office hours which are 8.30am to 5.00pm Monday to Friday.

If you need to contact us urgently about your personal or sensitive information outside normal office hours you should contact our Privacy Officer on email marked urgent (Contact Us).

Personal information about you that we collect from others

We collect personal information about you from other people including referees, previous employers, professional registration authorities, educational institutions, who may be in a position to provide us with information that we may use to assess your suitability to be placed in or continue in positions that you may be offered.

If we reasonably believe that your being in, or remaining in, a position might present a risk to your health and safety or to that of others for whose health or safety we are responsible, we may collect relevant personal information (including health information) that will allow us to manage that risk.

Legal requirement for personal information

Some laws such as taxation law, immigration law, laws regulating employment agencies, laws relating to national security, laws relating to professional or trade registration and laws for the protection of certain classes of people (such as children or the elderly) may require that we collect certain types of information (including criminal history and evidence of your right to work) from you that is relevant to the position/s for which you may be applying.

The following Australian laws may require or authorise our collection of personal information from you:

• Migration Act 1958 (C'th) and Migration Regulations 1994 (C'th);

- Private Employment Agents (Code of Conduct) Regulation 2005 (Old):
- Labour hire licensing laws as relevant.

There may be cases where our duties require us to obtain and disclose certain types of personal information relevant to specific jobs you apply for and accept. When requesting information of this type we will tell you whether the supply of that information by you is mandatory or voluntary.

If you do not give us all or part of the information we need:

- we may be limited in our ability to locate suitable work for you;
- we may be limited in our ability to place you in work;
- we might decline to represent you in your search for work or put you forward for particular positions.

Your personal information will be used in connection with

- · our assessment of your suitability for registration with us;
- the necessary validation (including from appropriate third party sources) of your resume, cv, nominated references, or stated qualifications, experience, training or abilities;
- your actual or possible work placement;
- your performance appraisals;
- any test or assessment (including medical tests and assessments) that you might be required to undergo;
- our assessment of your ongoing performance and prospects;
- our identification of your training needs;
- suggestions we may make to you, whilst you remain registered with us, for further training in connection with work of the type that you are seeking through us;
- any workplace rehabilitation in which you and we are involved;
- our management of any complaint, investigation or inquiry in which you are involved;
- any insurance claim or proposal that requires disclosure of your personal or sensitive information;
- any reference that we may give concerning your work;
- · our statutory compliance obligations;
- administration, payment or payroll functions;
- determining what (if any) fees may be payable by our clients in respect of your actual or potential work placements;
- providing you with information about placements including direct marketing and other notification information.

Your personal information may be disclosed to

- potential and actual employers and clients of Healthcare Australia Pty Ltd;
- referees:
- a person who seeks a reference about you;
- our insurers;
- a professional association or registration body that has a proper interest in the disclosure of your personal and sensitive information;
- a Workers Compensation body;
- our contractors and suppliers e.g. our employment and payroll services providers, I.T. contractors, internet service suppliers and database designers, some of whom may be offshore;



- a parent, guardian, holder of an enduring power of attorney (or like authority) or next of kin whom we may contact in any case in which consent is required or notification is to be given and where it is not practicable to obtain it from or give it directly to you;
- any person with a lawful entitlement to obtain the information;
- Government bodies including AHPRA, ACIC (National Policy Checking Service) and other authorities.

Disclosure of your personal information to overseas recipients

We are not likely to disclose your personal information to overseas recipients.

Our <u>Privacy Policy</u> contains information about how you may access personal information that is held by us and seek correction of that information.

Electronic transactions

We conduct transactions electronically as well as in hard copy and by face to face measures. It is important that you understand that there are risks associated with the use of electronic technologies and the use of the internet and applications, you should take all appropriate steps to protect your personal information. Please see our Privacy Policy for further information.

Consent in cases where required

I have read and understood each of the statements in this Collection Notice and Consent to Electronic Transactions and have had sufficient opportunity to read and understand your Privacy Policy. I voluntarily consent to:

- personal information about me being collected by you as indicated above;
- personal information about me being used as indicated above;
- personal information about me being disclosed as indicated above;
- engaging in electronic transactions with regard any matter connected with the purposes for which my personal information may be used or disclosed as indicated above.

I agree and accept as part of my application with you and by accepting work organised by you.

Contact Us

You can contact our Privacy Officer/Coordinator as follows:

Email: <u>privacy@mediconcall.com.au</u>

Phone: 1300 66 22 66

Postal Address: PO Box 1035, Mornington, Victoria 3931 Australia

(Read and Accept on MOCApp)